

Always There for Your Business

Connected Care

Under your service contract, you're covered if there is a problem with a copier function, but what happens if the problem is with your network? Connected Care is the best solution to cover unforeseen costs that arise from changes within your network, like:

- New computers
- Added or removed users
- Installed or updated firewall software
- Mandatory password policies
- Change of internet service provider
- Updated network infrastructure
- Copier moved to a new location or network

Stay competitive and minimize your workload – all at a single, fixed rate.

Connected Care benefits your business with:

Connected Care through Office1 means you get real-time office device monitoring to prevent and detect technological issues. 85% of potential issues can be solved remotely with the help of our expert Office1 technicians.

- Consistent & reliable solutions for your devices' operations
- A highly trained team available to solve every device issue
- Decreased time and costs around adding workstations
- Decreased downtime for optimized workplace productivity
- Network or machine troubleshooting
- Reconnecting relocated equipment

Protect yourself from unforeseen network problems and add Connected Care as part of your strategy.

Reach out for more information!